

# **Welcome to Macquarie University**

PRE-ARRIVAL INFORMATION FOR EXCHANGE AND STUDY ABROAD STUDENTS

# 2020 Academic Calendar Dates

	Session 1, 2020	Session 2, 2020
Orientation week	From 17 February	From 20 July
Session Start	24 February	27 July
Classes (first-half)	24 February – 13 April	27 July – 14 September
Mid-session break	13 April – 26 April	14 September – 27 September
Last day to add/drop Units *Study Abroad Students	8 <sup>th</sup> March	9 <sup>th</sup> August
Classes (second half)	27 April – 1 June	28 September – 2 November
Examination Period	8 June – 30 June	9 November – 30 November
Session End	1 July	1 December

<sup>\*</sup>If you are under a Study Abroad program and wish to add/drop units, please email mi.studyabroad@mq.edu.au

Making the decision to travel to the other side of the world to study a session or a year takes a lot of courage and commitment, so the Study Abroad and Exchange Team here at Macquarie University congratulates you on making that decision. Ahead of you are opportunities, experiences and challenges that may change the way you see life, the world and your place in it.

## **Excited? Scared? Questions?**

We know you will go through a rollercoaster of emotions before jumping on your flight to Australia, so relax, it's natural. Much of the apprehension comes from not knowing what to expect. Below are some frequently asked questions you're probably asking yourself right now. Check out the web links provided and of course if you have any other questions don't hesitate to contact your Macquarie Abroad Advisor. Your advisor's contact details are on the last page of your Offer Letter.

# Key contacts for supporting students during business hours

**Student Wellbeing:** 02 9850 7497 - Contact Hours: 8am to 6pm, Monday to Friday 24/7 telephone service for supporting students: 1800 CARE MQ (1800 2273 67) E: wellbeing@mq.edu.au (Constantly monitored email throughout business hours) Campus Security: 02 9850 9999

# Key contacts for supporting students after hours

24/7 telephone service for supporting students: 1800 CARE MQ (1800 2273 67)

E: emergency.care@mq.edu.au (Direct email to the University's emergency responders and clinical leaders Student Wellbeing)

## Q1. HOW DO I ACCEPT MY OFFER?

In general, please read the information outlined in your Offer Letter and follow the specified instructions. The signed acceptance portion of your Offer Letter is required to acknowledge the conditions of study.

If for any reason you decide not to attend Macquarie University or wish to defer for a session, please let your university or program provider know as soon as possible.

#### Q2. WHAT IS OSHC?

Overseas Student Health Cover is an Australian government requirement for all international students studying in Australia on a Student Visa. Macquarie University students are covered by the insurance company OSHC Allianz Assistance. OSHC gives all students the same basic level of cover that Australian citizens receive. If you need to pay for your OSHC, please do so directly to Macquarie University, and not to OSHC Allianz Assistance. (If you are unsure whether you need to pay check with your International Office). More information on coverage is available from OHSC.

#### Q3. HOW DO I GET A STUDENT VISA FOR AUSTRALIA?

You will be sent a Confirmation of Enrolment (CoE), once you accept your offer. The CoE is an official government document that is required when applying for an Australian Student Visa. Please see the Department of Home Affairs website for details on how to apply. Please note that students from certain countries can apply online while others will have to apply to the nearest Department of Home Affairs Office.

#### Q4. WHEN DO I GET MY CONFIRMATION OF ENROLMENT (COE)?

In most cases you will be sent the CoE when your OSHC is paid and you have paid your tuition fee (if applicable). If your university pays OSHC and tuition on your behalf, you will be sent the CoE once you have returned your signed acceptance.

#### Q5. HOW DO I GET FROM THE AIRPORT TO MY ACCOMMODATION?

Macquarie University offers a free airport pick up service that can take you from the airport to your accommodation on or off campus. You can apply at: Airport pickup reservation.

### Q6. WHAT ABOUT HOUSING? WHERE WILL I LIVE? HOW DO I ARRANGE HOUSING?

If you are arranging your own housing, the Accommodation website will give you information you require as well as information on how to apply for housing.

Please note that accommodation is not guaranteed, and we highly recommend you apply for accommodation as early as possible. Accommodation will be subject to availability. Twin share rooms are popular and in high demand and tend to fill up first, so get in early. If you have any queries on accommodation you can email: housing@mq.edu.au

# Q7. WHERE CAN I GET INFORMATION ON HOUSING NOT PROVIDED BY THE UNIVERSITY?

Many students obtain their own housing near the beach or the city centre. For information on other housing options including shared accommodation, finding your own flat and finding a roommate go to Private Accommodation

# Q8. DO I HAVE TO ATTEND THE ORIENTATION?

We highly recommend you attend the orientation session. The Orientation session will introduce you to university life in Australia. You'll find out how to register in your classes. We will send more information about orientation closer to the commencement of the session.

## Q9. HOW CAN I SEE WHAT MY CLASS TIMETABLE WILL LOOK LIKE?

You can create a sample class timetable by going to http://www.timetables.mq.edu.au/.

## Q10. HOW CAN I GET A COPY OF MY COURSE SYLLABUS?

Course syllabi are referred to as Unit Outlines at Macquarie University. You can find online versions of the unit outlines and PDF (print versions) by going to Handbook 2019

## Q11. CAN I WORK WHILE STUDYING IN AUSTRALIA?

Yes, if you are studying in Australia on a Student Visa. You can work up to 40 hours per fortnight, from the commencement of session. You will not be required to apply for a separate work permit, as your student visa entitles you to work up to 40 hours fortnightly during the session and unlimited hours during semester break. More information about visa conditions here.