

Macquarie University English Language Centre

Macquarie University English Language Centre has been a Member of English Australia since **1997**.

Membership of English Australia is an important choice made by colleges wishing to engage fully in the professional activities of the English language sector of international education in Australia.

Colleges are accepted as members on the basis of their commitment to high levels of professionalism in the delivery of programs and services to international students.

All member colleges:

- must comply with a Code of Conduct;
- are subject to formal Disciplinary Procedures (used by English Australia to deal with any complaints against member colleges);
- belong to the English Australia Tuition Assurance Scheme (TAS) which provides consumer protection to ELICOS students on visas other than a student visa;
- receive comprehensive advice on regulatory requirements;
- gain benefit from access to Best Practice Guides on key areas of ELICOS program delivery and support;
- are connected to a national network of ELICOS colleges, providing opportunities for professional development and engagement across the ELICOS industry.

Over the **2013** calendar year, **Macquarie University English Language Centre** and its staff have demonstrated their commitment to professional standards by:

- participating in the annual English Australia Conference;
- participating in professional development workshops and webinars organised by English Australia;
- subscribing to the English Australia Journal, the professional journal for the ELICOS sector in Australia;
- participating in the 2013 ELT Barometer – a national survey of ELICOS student satisfaction.

We are pleased to be able to provide this statement of membership.



Sue Blundell
Executive Director

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