MQ Sport and Recreation Holiday Programs – Terms and Conditions

1. The MQ Sport and Recreation Holiday Programs is a program of U@MQ Ltd. which is governed by the laws in force in the State of New South Wales.

2. The MQ Sport and Recreation Holiday Programs reserves the right to cancel any session with a minimum of 5 working days’ notice. Parents/Guardians will be notified of any cancellations and a full refund will be issued.

3. Any data collected for marketing purposes will be strictly in accordance with the Privacy of Information Act.

4. No refunds are payable for cancellation by the Parent/Guardian. Alternatively and subject to availability, the student may transfer to a different class during the same holiday period or the following holiday period.

5. Refunds in case of medical condition:

- Medical certificate provided: 50% refund of ticket prices is payable for cancellation by the Parent/Guardian. Alternatively, and subject to availability, the student may transfer to a different class during the same holiday period or the following holiday period.

- No medical certificate provided: Subject to availability, the student may transfer to a different class during the same holiday period or the following holiday period.

6. Parents/Guardians are responsible for ensuring they inform the MQ Sport and Recreation Holiday Programs staff if their child has any special needs or medical/dietary requirements prior to their child attending any sessions.

7. Unless in an emergency and/or in line with an approved medical Action Plan, medication will only be administered if the Parent/Guardian has completed the Permission to Administer Medication Form or Permission to Self-Administer Medication Form and provided it to the MQ Sport and Recreation Holiday Programs staff. The Administration of Medication Policy is available on the MQ Sport and Recreation Holiday Programs website.

8. The MQ Sport and Recreation Holiday Programs staff may alter activities on the day of the class depending on student interest, weather, or other unavoidable situation. Advertised activities may not always go ahead as planned. Alternative activities and lessons on the day of the class will be provided where this is the case.

9. Parents/Guardians are responsible for picking up their child during the allocated pick up time. If Parents/Guardians are late to collect their child, a $15 fee will be charged for 1-30 minutes late and an additional $1 per minute will be charged for any time over 30 minutes.

10. This ticket is your Tax Invoice for U@MQ Ltd (ABN 27 125 926 169) and is inclusive of GST.