Professional Experience Handbook

Macquarie School of Education

A guide for:
- Teacher Education Students
- Supervising Teachers
- Tertiary Supervisors

Teacher Education Students enrolled in Professional Experience units should have access to the Education Commons (EDSTCOMM) School of Education Communications iLearn site.
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## ACRONYMS
- Teacher Education Student – TES
- Supervising Teacher – ST
- Tertiary Supervisor – TS
Section 1: Professional Experience Program

Welcome to Professional Experience

This handbook provides an overview of Professional Experience within the School of Education (SoE), Macquarie University.

The handbook is in three sections:

Section 1 is an introduction to the Macquarie School of Education and the Professional Experience component.

Section 2 describes the roles and responsibilities of the Teacher Education Student (TES); the Supervising Teacher (ST); and the Tertiary Supervisor (TS). These sections offer practical advice in response to frequently asked questions.

Section 3 outlines Professional Experience Requirements and the categories used for assessment purposes. It includes information about our approach to identifying a Teacher Education Student who is “In Need of Additional Support” (that is, not yet performing at the requisite level).

The School of Education Courses

Macquarie School of Education is a major provider of initial teacher education in NSW. TES develop skills in critical inquiry and acquire an understanding of varying traditions of learning, and benefit from the integration of theory, orientation, reflection, and practice, through field-based Professional Experience and university-based study. The School of Education provides the following courses:

Bachelor of Teaching (Birth to School Age)

This course is specifically designed to provide university qualifications for TES who want to work solely with children from birth to 5 years. TES emerging from this undergraduate degree course four-year course will become early childhood teachers who are qualified to teach in prior to school settings, including: long day care preschool and occasional care settings.

Bachelor of Arts with the degree of Bachelor of Education (Primary) with a Major in Early Childhood Teaching

TES emerging from this undergraduate course will be recognised as early childhood teachers qualified to teach children aged from birth to 12 years. Graduates find employment in a range of settings such as long day care centres, preschools, and primary schools. Administration of children’s services is a significant graduate destination, as well as coordination of services for local government.

Bachelor of Arts with the degree of Bachelor of Education (Primary)

Primary education specialists focus on helping children reach their full potential and develop foundation skills such as literacy, numeracy, and physical and social competencies. In this course, TES complete a qualifying major, undertake teaching methodology units and satisfy NESA key learning area content requirements. TES enrolled in this course are recognised as four-year qualified teachers who can work as primary school teachers.

Bachelor of Arts - Psychology with the degree of Bachelor of Education (Primary)

Primary education specialists focus on helping children reach their full potential and develop foundation skills such as literacy, numeracy, and physical and social competencies. Psychology professionals seek to understand how the mind works and the behaviour of people. This course prepares TES to teach in primary schools, as well as in psychology-related areas.
Bachelor of Arts with the degree of Bachelor of Education (Secondary)
In this course, TES complete a qualifying major in the field of their first teaching subject. Subjects include business studies, economics, English, geography, history, languages, mathematics, and science. TES are also encouraged to include a second teaching subject where appropriate. TES enrolled in this course are recognised as four-year qualified teachers who can work as secondary school teachers.

Bachelor of Science with the degree of Bachelor of Education (Secondary)
In this course, TES complete a qualifying major in the field of their first science related teaching subject. Subjects include biology, chemistry, earth and environmental sciences, mathematics, and physics. TES are also encouraged to include a second science related teaching subject where appropriate. TES enrolled in this course are recognised as four-year qualified teachers who can work as secondary school teachers.

Master of Teaching (Birth to Five Years)
This course is designed for postgraduate TES who have a prior degree and are undertaking advanced studies in early childhood to gain an early childhood teaching qualification. Upon graduation, TES in this course are recognised as four-year qualified teachers and are able to teach in prior to school settings, including long day care, preschool, and occasional care settings.

Master of Teaching (Primary)
This course is designed for postgraduate TES who have a prior degree and are undertaking advanced studies to gain a teaching qualification. Primary education specialists focus on helping children reach their full potential and develop foundation skills such as literacy, numeracy, and physical and social competencies. In this course, TES undertake teaching methodology units and satisfy NESA key learning area content requirements. TES enrolled in this course are recognised as qualified teachers who can work as primary school teachers.

Master of Teaching (Secondary)
This course is designed for postgraduate TES who have a prior degree and are undertaking advanced studies to gain a teaching qualification. In this course, TES will be qualified to teach at least one secondary subject area. Subjects include business studies, economics, English, geography, history, languages, mathematics, and science. TES are also encouraged to include a second teaching subject where appropriate. TES enrolled in this course are recognised as qualified teachers who can work as secondary school teachers.

Our Educational Philosophy and Approach
Macquarie University provides a coherent program of educational theory, curriculum studies, and experience opportunities. To ensure integration of theory and practice, our Professional Experience is undertaken concurrently with on-campus studies. This is the Macquarie difference.

Professional Experience refers to the field or practical placements TES undertake as part of their university course. It encompasses the role of the ST as well as the practical experience for the TES, building practical understanding of educational theory.

TES are required to complete Professional Experience placements over the course of their study. They are supported and challenged to develop into professional, highly skilled and reflective practitioners, and each placement adds a new level of complexity to the development of theoretical and practical expertise.

Our Initial Teacher Education Courses enable university TES to specialise as teachers of children from birth to five years of age; children from birth to 12 years of age (early childhood); children from Kindergarten to Year 6 (primary); and students in Years 7 to 12 (secondary). The philosophy of our Professional Experience Program is consistent with both NSW Education Standards Authority (NESA) and Australian Children’s Education and Care Quality Authority (ACECQA) understanding of children and students as active contributors and designers of their learning.
Our Professional Experience Program is based on graduate teacher standards in the Australian Professional Standards for Teachers from the Australian Institute for Teaching and School Leadership. Our program is a partnership between the University and our educational settings, and ST. Importantly, the design of the Professional Experience Program and the processes which underpin it are closely aligned to the NESA Professional Experience Framework document, which was developed as part of the ‘Great Teaching, Inspired Learning’ government initiative.

Learning to teach is a complex and challenging process. TES have opportunities to develop as teachers in a safe and supportive environment. Their STs are guides and help them develop their own teaching whilst offering strategic advice and instruction. Our Professional Experience Program is underpinned by the following beliefs and values:

- Children's/students’ learning is enhanced when they are engaged and interested in what they are doing.
- Children/students construct and acquire knowledge through intentional interaction with the physical and social world.
- Children/students are individuals with rights and responsibilities, and they are continually in a process of making sense of the world.
- The teacher is a guide and facilitator of children’s/students’ learning, rather than a director or controller. Teachers are co-constructors of knowledge with children/students.
- Focuses on the processes of learning. Learning experiences are designed to build on children’s/students’ current knowledge and support them in developing their understanding.
- Relationships with children/students, parents, colleagues and the community recognise, respect, and embrace diversity of experience and perspectives.

Fitness to Practice and Inherent Requirements

Macquarie University is committed to promoting and implementing the principles of the Disability Discrimination Act 1992 (Commonwealth) ("DDA"), the Disability Standards for Education 2005 (Commonwealth) ("Standards"), Disability Services Act 1993 (NSW) ("DSA"), the Anti-Discrimination Act 1977 (NSW) and the University’s Disability Action Plan. TES with a Disability/Health Condition are encouraged to contact Student Wellbeing to discuss reasonable adjustments and supports available. The Fitness to Practice and Inherent Requirements documents are available on Education Commons and on the Macquarie University website.

Section 2: Roles and Responsibilities

The Teacher Education Student

Overview

Professional Experience can be exciting, inspiring, challenging and terrifying all at the same time. It offers TES opportunities to develop as a teacher, broaden their experience with children/students and develop their understanding of the wide range of settings that provide education for children/students.

Each Professional Experience unit has different requirements and are, therefore, not included here. Please refer to the Professional Experience Requirements of your Professional Experience unit for details and be sure to keep up to date with lectures and tutorials.
TES represent the Macquarie School of Education and are expected to act professionally. Learning how to make appropriate and polite contact with settings and schools, gaining confidence speaking to teachers and parents, and learning to work alongside other teachers are all important areas of your professional development.

Your professional responsibilities extend to children/students, teachers, and non-teaching staff as well as to families. This includes appropriate care of property and other resources, appropriate participation in daily routines, and constructive use of non-teaching time. You are expected to attend the same hours as your ST unless otherwise advised, avoid criticism, and maintain the confidentiality that is entrusted to you. TES should dress in accordance with the practice and policy of the setting.

Requirements for the supervision of children/students will vary among settings, but you should never assume sole supervision of a group of children/students either in the classroom or outdoors, or outside the grounds of the setting. You are not to be used as replacement staff in any capacity nor included in the adult-child ratio, related to licensing if in a prior-to-school setting.

To understand more about TES responsibilities as a professional read the Early Childhood Australia Code of Ethics. This clearly outlines the conduct that is required of any professional working with children aged birth to 8 years. The Department of Education Code of Conduct also provides advice on conducting yourself professionally and ethically in Primary and Secondary schools. If there is any reason you feel you cannot meet these requirements it is essential that you discuss your concerns with your unit convenor. Please note that any substantiated report of unprofessional conduct may result in failure of the Professional Experience unit.

If at any time you feel you are asked to act in a manner that contradicts the Early Childhood Code of Ethics or the Department of Education Code of Conduct, it is your responsibility to contact your TS or unit convenor for advice and direction about the situation.

### Important Information for Teacher Education Students

**Accessing information about requirements and assessments for my PE unit**

Please refer to your unit iLearn site, Education Commons in your Full Year iLearn site, and the Professional Experience website.

**Informing the University if my contact details change**

If your contact details change during your enrolment, you must change these on eStudent as the change impacts directly on your placements. The WIL Office will then be advised of the changes.

**Changes to unit enrollment after I have submitted preferences**

If you decide to withdraw from the unit prior to your placement, please ensure you withdraw via eStudent.

**Placements at your place of work: Primary/Secondary placements**

Final-year students are permitted to complete the last two placements at the school where they are currently employed (if approved). TES must lodge their request in the semester before the intended placement.

In some cases, the interests of the TES and those of their employer are both served by permitting the workplace placement; however, this may not be the case in all circumstances. TES need to consider the advantages and disadvantages of working in their own setting before making an application.

**The following should be noted:**

- TES are discouraged from continuing their regular workload as a paid employee as well as completing all the requirements of Professional Experience. Permission to undertake a work placement will not be granted unless there is a qualified teacher in the workplace to act as a ST.
The convenience of a work placement needs to be considered carefully. The possibility of difficulties with existing colleagues or the potential embarrassment of failure can create significant issues. Careful consideration is given to all TES applying for this type of placement. Approval is not guaranteed as NESA makes the final decision (for final-semester placements only).

**Application process**

Detailed instructions for submitting a request for a work placement are sent to eligible cohorts by the WIL Office. You must apply before the deadline.

Students will be required to submit an approval letter from the Principal of the school, complete a NESA requirements form, submit past Evaluation Reports, and provide contact details and additional information via an online form. Once all required information is submitted, the request is reviewed by the Unit Convenor. If it concerns a final-semester placement, the request is then sent to NESA for final approval.

**Early Childhood Placements**

Workplace placements in Birth to Five settings are not encouraged, however, you can apply for two work placements during the final year of your course. A request must be lodged in the semester before this placement otherwise it will not be considered. Your request will be considered by the relevant Unit Convenor. Your interests as a TES and those of your employer may both be served by permitting a workplace placement; however, this is not always the case. Students need to consider the advantages and disadvantages of working in their own setting before making an application. Please note:

- Some employers, particularly local councils, do not permit staff to undertake work placements.
- TES are discouraged from continuing their regular workload as a paid employee as well as completing all the requirements of Professional Experience.
- Permission to undertake a work placement will not be granted unless there is a qualified teacher in the workplace to act as a Supervising Teacher.
- Workplace placement is not available for TES who are centre owners, centre directors, or certified supervisors.
- The convenience of a work placement needs to be considered carefully. The possibility of difficulties with existing colleagues or the potential embarrassment of failure can create significant issues. Careful consideration is given to all TES applying for this type of placement. Approval is not guaranteed.

The WIL Office will advise you of the outcome of your request. Approval will only be given for Professional Experience work placements during the final year of your course.

**Undertaking Professional Experience at a school with a close connection to staff or children**

TES are not permitted to undertake a Professional Experience placement where they have a close personal connection with staff or children. They are not permitted to undertake Professional Experience in a centre or school attended by their child or children, their relatives, or children of their friends.

**Completing multiple Professional Experience Placements at a prior-to-school or school setting**

TES need to attend at least two different settings/schools on their Professional Experience placements. A wide range of experiences are encouraged and considered essential.
Undertaking an overseas placement
TES can apply to complete one Professional Experience placement overseas; however, it cannot be their final placement. The overseas placement is contingent on external funding and approvals, for example, the New Colombo grants. Overseas placement opportunities will be advertised through Education Commons and student emails.

Travelling to my Professional Experience Placement
TES should expect to travel to placements. They cannot request a change of placement based on locality and length of travel time. Every effort is made to keep the travel time to a maximum of 90 minutes (one way).

Participating in rural placement
There are opportunities for a rural placement, however, it depends on the availability of suitably qualified ST and TS. A request must be lodged in the semester before this placement otherwise it will not be considered.

TES receive the opportunity to apply for the DoE rural placement program and scholarship in their third or final placement (school placements only). Students will be notified by the WIL Office to submit their EOI, the application process is conducted by the DoE and placements coordinated in collaboration with the WIL Office.

Teacher Education Students with previous or existing injury, a significant, or a mental health issue
Health and wellbeing concerns can impact the TES. Our concern is for your health and wellbeing and ensuring that you can be accommodated.

Students with previous or existing injuries, such as back, shoulder or elbow injuries, or significant disabilities that will impact their capacity to complete the placement must inform the WIL Office prior to placement. TES are also required to submit an online enquiry via AskMQ, consult with Accessibility and discuss their concerns and receive reasonable adjustment from the relevant Unit Convenor.

If you have an injury, you will need to provide a medical certificate, before placement begins, stating that you are able to carry out the required duties. The medical certificate must list activities that you can and cannot do. Examples of specific activities could include manual lifting, standing for considerable time or sitting on the floor with children/students, supervising children/students inside and outside, or completing handwritten or word-processed documentation. In all instances the TES is responsible for notifying the Director or Principal at their placement in relation to their injury, disability, or issue, and doing this prior to the placement.

TES who are pregnant or planning pregnancy, please refer to further information in the following section.

Pregnant and undertaking Professional Experience
Professional Experience is physically and emotionally demanding, and your fitness to undertake a placement must be considered carefully. You should discuss your circumstances with your unit convenor. If you are pregnant during a Professional Experience placement you must obtain a medical certificate prior to commencing the placement, which states that you are able to carry out the required duties. The certificate must list the activities you can and cannot do. These may include manual lifting, standing for a considerable time or sitting on the floor with children/students. The TES can decide whether to notify the Director or Principal.

Pregnant women, in the first trimester, are not permitted to complete a Professional Experience placement with children under two years of age due to medical risks associated with the virus CMV (Human Cytomegalovirus).

Approval process for working with children
TES are responsible for ensuring they have completed the necessary documentation for their state or territory and have provided evidence of completion prior to the placement details made available. For NSW the Working with Children Check (WWCC) is cleared by the DoE Probity Unit. Instructions can be found on the TES site.
Online training requirements for school-based Professional Experience

In addition to the Working with Children Check TES enrolled in units with school placements must provide current and valid certification of mandatory training sessions prior to preferencing. TES are responsible for keeping copies of certificates for the duration of their course. TES who do not meet these requirements may not be eligible for a placement.

Making initial contact with the prior-to-school and school setting

Once the placement is confirmed you must contact the setting within three business days to introduce yourself and to discuss your placement. A pre-placement meeting may be requested by the prior-to-school setting or school, and this is a good way of becoming familiar with the setting before you begin.

Communicating with the assigned Tertiary Supervisor

It is the responsibility of the TES to make initial contact with the assigned TS. Their contact details will be provided by the WIL Office and contact must be made one week prior to the start of placement. Please check with your TS before using SMS messaging as your primary contact method.

Arrangements for Tertiary Supervisor visit the prior-to-school/school

It is your responsibility to negotiate an appropriate time with both your TS and your ST. Please take care to ensure your TS’s visit does not coincide with any other centre or school events such as excursions or special events.

Inability to complete the Professional Experience Placement as scheduled

Permission to change dates will only be given in exceptional circumstances. Work and family commitments are not considered sufficient grounds for a change of dates. You can request a change of dates in writing, which clearly states your reason. Your request will be considered by the Unit Convenor. If you are unable to do the placement in the allotted time you are advised to withdraw from the unit.

Required hours of Professional Experience

You are expected to do the same hours as your ST. In early childhood settings, however, you cannot complete a 10-hour day, four days per week. It is unrealistic to undertake your daily responsibilities, such as written records of orientations, planning, and evaluation, after completing a 10-hour shift. In a school placement or traditional 9am to 3pm preschool, TES must attend at least seven hours each day, five days a week.

Completion and submission of the online Professional Experience Evaluation Report

Completing the Evaluation Report is the responsibility of your ST. They will receive a link to your personalised form, which will be populated with your name and student number and is not transferable. Your teacher can submit the Evaluation Report. You can submit the report by uploading to ‘Forms’ in iParticipate. You need to liaise with your teacher to ensure your Evaluation Report is submitted within one week of finishing your placement.

Responsibility if unable to attend placement due to extenuating circumstances

You must notify your ST, TS, and the WIL Office no later than 8.30am on the day of absence. A medical certificate is required for any absence due to illness that exceeds one day. Absence may be seen as evidence of unprofessional conduct and may result in failure of the Professional Experience unit. TES who are absent for any part of their Professional Experience period must make up whole days as this is a requirement. In most circumstances, this requirement must be met within five working days following the end of a block-teaching period.

Inability to attend due to a natural disaster, e.g., fire, flood, or other unusual circumstance

You must notify your ST, TS and Unit Convenor. A decision will be made on a case-by-case basis.
Absence of the supervising teacher

In most cases the replacement teacher will act as your ST for that day. If your ST is absent for more than a day you should inform the Professional Experience Coordinator/Director about arrangements for your supervision. If your ST is absent on the day of the TS visit, contact your TS as soon as possible to discuss alternative arrangements for the visit.

Procedure for reporting incidents

TES engaged in a Professional Experience placement sometimes find themselves in complex and unexpected situations. They may witness situations where they believe that a child may be subject to abuse, whether sexual, psychological, physical or neglect. The Children and Young Persons (Care and Protection) Act 1998 identifies people in the community who are mandatory reporters. This does not include TES on placement. TES can see [http://www.community.nsw.gov.au/preventing-child-abuse-and-neglect](http://www.community.nsw.gov.au/preventing-child-abuse-and-neglect) for further information from the NSW Department of Family and Community Services in relation to these matters. The TES should document their concerns and be sensitive about where this documentation is kept and should contact the Unit Convenor to discuss the situation. The Director, Initial Teacher Education will be informed by the Unit Convenor and will provide advice and guidance on further reporting.

Prior-to-school ONLY – Absence of the qualified supervising teacher at the centre

If your ST takes annual leave or sick leave and is not replaced with a qualified teacher in the centre, you must contact your TS for advice and inform the Unit Convenor. This is not necessary when the replacement is a qualified teacher.

Responding to duties requested to be undertaken beyond Professional Experience Requirements

TES are to explain that this is not a part of their role. TES should discuss the issue with the TS or Unit Convenor. Examples include being asked to work in the childcare centre or collating a newsletter for each child at a school.

Responding to situations if left alone with the children/students

TES are not included in educator/teacher to child/student ratios, nor are they allowed to be left alone with children/students at any time. Contact the Unit Convenor to inform them of the situation.

Being offered paid work while on Professional Experience

TES cannot fulfil the dual role of TES and paid employee. Contact your Unit Convenor if this occurs.

Responding if an accident occurs/being covered by insurance

TES are covered under the University’s Group Personal Injury insurance. This insurance may provide reimbursement of non-Medicare medical expenses. In case of injury, TES must report the incident to the Director or Professional Experience Coordinator, the TS, and to the relevant Unit Convenor as soon as possible.

Being identified as “In Need of Additional Support” whilst on placement

Being identified as “In Need of Additional Support” means that the ST and/or TS has serious concerns about the TES’s standard of work. Whilst this can be distressing, TES can work on the concerns raised. If you receive an ‘unsatisfactory’ or ‘fail’ result for Professional Experience placement, which you feel has been unfairly awarded, you may request to have this decision reviewed. You may be given an opportunity to repeat the Professional Experience in a different setting. The Application for Review of Unsatisfactory Grade for Professional Experience form can be found in Section 3. See Section 3 for more information about “In Need of Additional Support”.

LANTITE and how it impacts Teacher Education Students

LANTITE (Literacy and Numeracy Test for Initial Teacher Education) was a reform introduced by the NSW Great Teaching, Inspired Learning (GTIL). TESs are required to pass this literacy and numeracy test to ensure that graduate teachers have personal literacy and numeracy skills at least equivalent to those of the top 30 per cent
of the population. The Australian Council of Educational Research (ACER) currently implements the national tests. See ACER for information: ACER Literacy and Numeracy Test for Initial Teacher Education Students

Students should also consult the NESA website for current information.

Refer to the information on Education Commons for the School of Education requirements about completing LANTITE in relation to your Professional Experience units.

If you have specific questions not covered in this document, please lodge your query through: https://ask.mq.edu.au/.

LANTITE and Prior-to-school Teacher Education Students

Students enrolled in the B Teach (birth to five) or Master of Teaching (birth - 5 years) courses are not required to undertake LANTITE.

Section 2: Roles and Responsibilities

The Supervising Teacher

Overview

Experienced teachers, who have the endorsement of their immediate supervisor and their Principal or Director, are welcome to become a Supervising Teacher (ST) for our Teacher Education Students (TES).

Supervising Teachers:

- share their pedagogical expertise
- share their discipline-content knowledge
- model effective teaching practice
- provide constructive, scaffolded feedback on specified professional teaching standards
- help facilitate the TES’s reflective professional practice
- provide practical guidance
- offer positive encouragement
- are powerful role models.

Important Information for Supervising Teachers

Guidance and evaluation of the Teacher Education Student

During Professional Experience you have primary responsibility for the evaluation of the TES. The ‘Professional Experience Requirements and Professional Experience Evaluation Report’ indicate the standards of practice we expect of our TES. With your support, the TES can fulfil the professional experience requirements in the centre or school setting. The University provides documents that outline the tasks a TES must undertake to complete their Professional Experience. This will be provided to you.

You may like to establish a time to talk with your TES and clarify your expectations and the University’s requirements. We recognise that the requirements may need adjusting to suit specific settings and if so, speak with the TES and the TS.

You are encouraged to use the ‘Professional Experience Evidence Guide for Supervising Teachers’ document. This guide is designed to help build the capacity of ST to make professional judgements by clarifying the meaning and
significance of each Graduate Teacher Standard descriptor. It is a practical guide that develops from the conceptual to the operational with indicators of practice:

**Professional Experience Evidence Guide for Supervising Teachers**

STs in prior-to-school settings are encouraged to use the guide relating to early childhood teachers:

**Proficient Teacher Evidence Guide - Early Childhood Teachers**

The ST must complete a Professional Experience ‘Evaluation Report’. This report considers the accumulation of information gained through the TES’s interactions with children and adults, analysis of their record keeping, comments from other personnel, and the TES’s own contribution through self-evaluation and reflection. All Australian Professional Standards for Teachers need to be marked as “Demonstrated” or “Exceeds”, otherwise the TES cannot pass the placement, so if you have any concerns, it is important to raise these early with the Tertiary Supervisor (TS) and/or the University convenor. At the completion of the Evaluation Report, you are asked to recommend whether a TES is satisfactory or unsatisfactory. Simply mark the appropriate box on the final page of the Evaluation Report.

The final grade for the unit is the responsibility of the Unit Convenor.

Other ways that you can support the TES include:

- arranging an initial orientation to the centre or school for the TES
- introducing the TES to other members of staff
- providing opportunities for the TES to observe aspects of teaching and learning
- providing guidance on the planning and presentation of learning experiences/lessons
- observing the TES’s work and providing oral and written feedback, which is honest, positive, analytical, and constructive
- identifying potential difficulties and communicating these to the TES
- offering suggestions to the TES concerning the development of teaching skills and strategies
- helping the TES understand children’s/students’ behaviour and how to interpret their characteristics
- discussing the TES’s progress with the TS
- undertaking appropriate procedures if the TES requires “Additional Support”.

STs should be aware that due to legal reasons TES should not be left alone with children/students or given sole responsibility for supervision. Under no circumstances should TES be asked to replace absent teachers or staff members.

If you need clarification regarding your role or the University’s requirements of the TES during Professional Experience, please contact either the TS or the Unit Convenor.

**Privacy/Confidentiality**

Observation and documentation of children’s/students’ work is an integral component of Professional Experience units; however, confidentiality and privacy in relation to collecting and recording information about children/students and the broader prior-to-school or school community is important. Take time early in the placement to discuss the policies and procedures in your educational setting and the requirements regarding collecting information or observing children. We will assist in this process by:

- reminding TES about the importance of this conversation prior to commencement
- speaking more broadly with TES about privacy and confidentiality when collecting information, observations, and work samples, particularly in relation to use and misuse of photographs, social media, and the internet
• providing form letters for TES to discuss with you and distribute to parents where necessary in relation to observing children/students.

**Teacher Education Student wellbeing**

At times a TES may disclose confidential personal or family issues that raise concerns for you and impact their progress. Macquarie School of Education staff have a duty of care to our TES and will support them by linking them to support and counselling services on campus. In the event of a concerning disclosure, please respond along the following lines:

a To the TES: “Thank you for informing me. The University has a duty of care so I will be advising the WIL Office that they need to contact you in relation to a current personal/medical issue or “I am so sorry to hear this, but I need to tell the University since they have a duty of care for you. I will contact the WIL Office”.

b Notify the WIL Office immediately. Details do not need to be provided to the Unit Convenor, but the TES can share these. The Unit Convenor will follow up with the TES.

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**Preparation and expectations for Professional Experience Placement**

**Preparing Teacher Education Student for Professional Experience and providing ongoing support**

You can assist the TES by providing them with a list of staff names and roles, a layout of your facility, and information about relevant policies and procedures before they begin Professional Experience. If your setting has a dress code, please inform the TES about these expectations as early as possible.

Creating and maintaining channels of open and honest communication is foundational to a productive and positive TES/ST relationship. Constructive feedback and evaluation regarding their progress is another way you can support the success of your TES.

This could include:

• reading and providing feedback on their plans, prior to implementation
• encouraging reflection by asking the TES: "What did you think of the session?" "What were the best parts of the session?" "How would you improve it?" Ideas from the TES can be developed and extended through discussion
• observing the TES when teaching and providing constructive feedback
• providing written and verbal feedback about planning skills, appropriate teaching strategies, management techniques, being responsive to children, flexibility, and adaptability.

You may like to help the TES develop goals or create a ‘to-do list’ to keep them on track.

**The extent and nature of teaching the Teacher Education Student is required to do on placement**

Requirements vary depending on the Professional Experience unit a TES is undertaking. More detail about specific requirements can be obtained from the TES and by referring to the information emailed to the centre or school prior to placement. TES are aware of their teaching requirements before they begin placement.

**The hours the Teacher Education Students are expected to attend**

TES are expected to attend the same hours as their ST unless otherwise advised. For example, in a long day care setting TES are expected to attend a maximum of eight hours a day, five days a week, undertaking the same shift as their ST. TES are not permitted to attend a 10-hour day, four days a week.
In a school placement or traditional 9am to 3pm preschool, TES are expected to attend for a minimum of seven hours each day, five days a week.

Assessing the progress of the Teacher Education Student

Formal assessment of the TES is guided by Professional Experience requirements for each stage of their professional development. These requirements relate directly to the assessment criteria listed in the Professional Experience Evaluation Report. The report can be used as a guide for discussion with the TS and the TES. If you find that you have identified and ticked some areas as Not Demonstrated during the midway evaluation it is a strong indicator that the TES should be identified as “In Need of Additional Support”.

Ensure the Professional Experience Evaluation Report is completed by the final day of the Professional Experience placement.

Concerns relating to the Teacher Education Students performance

Email the WIL Office and notify the TS if you are concerned about the TES’s performance. Making early contact with the TS makes it easier to support the TES by giving them sufficient time to improve their work and it ensures that you are properly supported by the University. Where a TES’s performance is deemed “In Need of Additional Support” they will be identified formally. Further information about the process for identifying TES as “In Need of Additional Support” can be found in Section 3.

Responsibilities if the Supervising Teacher is absent

Providing information about a replacement ST to the TES can alleviate confusion and concern. If you are not able to continue in your role as ST, contact the WIL Office as soon as possible. If you are unable to be present on the day of the TSs visit, ask the TES to make other arrangements.

Responding to Teacher Education Student’s absence

TES are required to attend every day of their Professional Experience. Unreliable attendance may be seen as evidence of unprofessional conduct and may result in the TES’s failure in the Professional Experience unit.

In the case of absence, TESs have been advised to notify you or the Director, Professional Experience Coordinator, or designated person no later than 8.30am on the day of absence. They must also notify their TS as soon as possible. You may like to discuss the best procedure for being notified of absence. TES are required to make up any days missed through absence. In most circumstances, this requirement must be met within five working days following the end of a block-teaching period. These arrangements should be negotiated to suit you.

Remuneration and Resources

Supervising Teacher payment procedures

To qualify for payment, new Supervising Teachers must submit required payment forms. These include Banking Authority form, Superannuation standard choice form and Tax File Number Declaration form from the ATO. This information is provided to Supervising Teachers at the commencement of the Teacher Education Student’s placement or can be provided upon request. STs from the previous year may not need to submit a new Withholding declaration form.

ST payments are processed at the completion of the TES’s placement once completed Final Evaluation and Register of Visits have been received. Payment is made via an electronic transfer into the nominated bank account in six to eight weeks.

The number of days each TES is required to complete is in accordance with the placement, no more than the required number of days will be paid to the Supervising Teacher. If the TES has more than one ST, whether in the same subject area or in a different area, the allocated number of days are shared between subjects/ST. If a TES withdraws from the Teacher Education Course, payment will be made for the time the TES spent with the ST.

Payment summaries are no longer issued by Macquarie University and are available via myGov.
Inquiries relating to payment
If you have any questions about your pay, claim forms, or other administrative matters, you can email the WIL Office on arts.wil_pay@mq.edu.au

Providing feedback and recommendations to the University or making a complaint
Feedback, recommendations, complaints or concerns can be made directly to either the TS or the WIL Office. Contact information for the TS can be found in the email sent to the centre/school prior to the TES commencing placement.

University library access
As a ST, you have borrowing rights with the University's Library and can apply for associate membership of the Library. Associate membership for STs expires on 31 December each year. Borrowing privileges are 10 items for two weeks, with one renewal. Database access is available for use in the Library only. Complete the online application form Register for Macquarie University Library to apply for Library membership.

Where do I access required forms?
These are all available on the School of Education Professional Experience website

Section 2: Roles and Responsibilities

The Tertiary Supervisor

Overview
The Tertiary Supervisor (TS) is a representative of Macquarie University. The role is an important one, which involves mentoring and support for both the Teacher Education Student (TES) and the Supervising Teacher (ST). The TS provides support for the TES by offering constructive feedback and encouragement throughout the placement. The TS can also offer support to the ST by maintaining open communication and ensuring they understand the placement expectations. Needed TS provide professional assistance to the TES and the ST by:

- ensuring requirements of the TES are understood by the centre or school staff and can be met at the placement
- advising TES about planning and organising experiences to meet practice teaching requirements
- observing TES and/or providing written and oral feedback on their planning and teaching
- helping TES understand and adapt to centre or school expectations
- encouraging TES to reflect on their experiences and evaluate their teaching
- counselling TES concerning difficulties and anxieties and referring TES to support personnel when appropriate
- discussing the TES work with the ST
- undertaking appropriate procedures if the TES is identified as “In Need of Additional Support” for their Professional Experience.

Important Information for Tertiary Supervisors

Teacher Education Student wellbeing
A TES may disclose confidential personal or family issues that raise concerns for you and impact their progress. Macquarie School of Education staff have a duty of care to our TES and will support them by linking them to

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support and counselling services on campus. In the event of a concerning disclosure, respond along the following lines:

a To the TES: “Thank you for informing me. The University has a duty of care so I will be advising the Unit Convenor that they need to contact you in relation to a current personal/medical issue.” I am so sorry to hear this, but I need to tell the University since they have a duty of care for you. I will contact the WIL Office”.

b Notify the WIL Office immediately. Details do not need to be provided to the Unit Convenor but the TES can share these. The Unit Convenor will follow up with the TES.

**Preparation and expectations for Professional Experience Placement**

**Making contact with the Teacher Education Student**

It is the TES’s responsibility to contact the TS. Please ensure that your contact details provided to the WIL Office are up to date for the TES to make contact in a reasonable time. We ask that you make every effort to respond to your TES as quickly as possible when contact is made. SMS messaging is not considered a suitable form of contact unless you have requested it.

**Meeting with the Teacher Education Student**

You are allocated two hours per TES. This can be negotiated in consultation with the relevant Unit Convenor (UC), but we suggest you use this time in the following ways:

- phone conversations, such as an initial conversation with the TES or an initial conversation with the ST in the first week
- viewing written work, either online or via email, a visit to the setting midway through the Professional Experience placement
- a phone conversation with the TES at the end of placement and a concluding phone call with the ST in the final week.

Visits to the placement are important and should not be overlooked.

**Initial discussion with Teacher Education Student**

The TES is responsible for contacting the TS by phone to introduce themselves and share contact details. Advise the TES of suitable times for contacting you. Email may be appropriate for you, but you must clarify expectations regarding your response time. This is also an opportunity to ensure the TES knows how to contact you in case of sickness or unexpected absence.

**Responsibilities around contacting the prior-to school and school setting**

The TES has the primary responsibility for contacting the centre or school; however, we encourage TS to make contact prior to their first visit. Initial contact provides an opportunity to thank the teacher, answer questions, confirm they have received information about the Professional Experience requirements, and provide your contact details. It is recommended that you introduce yourself to the Director, Principal or Professional Experience coordinator and provide them with your contact details. This provides an opportunity to discuss any questions about the Professional Experience.

**Arranging a visit to the setting**

Contact your TES to arrange an appropriate time for your visit/s. This will involve liaising with the ST and/or school to confirm. This is an opportunity to answer any questions the teacher may have prior to your visit.
The nature of the role with the Supervising Teacher and Teacher Education Student

You are a visiting consultant supporting the work of the ST. Your role is to ensure that the TES gets the most from Professional Experience and that the ST is supported and understands their role. The level of your involvement will depend on how the TES is progressing. In some placements your role may be minimal, offering encouragement and support. In other situations, it may require more detailed advice, support, and direction.

Assessing the Teacher Education Student’s written work

TES are expected to make their work available to you and to their ST for comments and discussion.

Feedback on Teacher Education Student’s work

Written and verbal feedback supports the TES. Your feedback might relate to the clarity of the TES’s recordings, the level of professionalism displayed through orientations and evaluations, and the presence and quality of reflections.

Responding to concerns relating to Teacher Education Student’s performance

Approach the ST with some open-ended questions pertaining to the TES. For example:

- “How do you think they are performing/coping?”
- “Are there any issues you would like me to discuss with them?”
- “Is there anything noteworthy that you want to discuss at this stage?”

If your concerns are confirmed by the ST and the TES is in danger of not meeting the expectations of the Professional Experience, it is imperative that they are identified as “In Need of Additional Support” as early as possible. When supportive intervention is offered early in a placement, it is much more likely that the experience can be improved to avoid failure.

Formal process of a Teacher Education Student identified as “In Need of Additional Support”

If you feel a TES is ‘In Need of Additional Support’, you need to begin the formal process as early as possible. Sometimes ST are reluctant to identify TES as ‘In Need of Additional Support’. TS can assure ST of the additional support that TES will receive as part of this process.

TES may need guidance in this situation so directing them to the Unit Convenor is helpful. Remind them to behave professionally throughout the process.

Teacher Education Student absence due to medical or extenuating circumstances

TES must inform you if they have been absent from a day of Professional Experience.

TES must attend every day of their Professional Experience. A medical certificate is required for any absence that exceeds one day. Absence will be seen as evidence of unprofessional conduct and may result in failure of the Professional Experience unit.

TES who are absent for any amount of time will need to make up missed days. This requirement should be met within five working days following the end of the Professional Experience.

Responsibility of completing the Evaluation Report

Completing the Evaluation Report is the responsibility of the ST. It is the TES’s responsibility to ensure the report has been submitted within one week of finishing the Professional Experience placement.
Claim for Tertiary Supervision

TS claim remuneration for 2 hours per student assigned to them plus an additional hour for any TES placed ‘In Need of Additional Support.’ Timesheets are submitted on Workday, an on demand financial management system used across Macquarie University. TS need to submit timesheets to claim for TES supervised once the placement is completed. Follow the instructions on the ‘How to Guide – Tertiary Supervisor Payment’

Tertiary Supervisor Forums

Macquarie University school of Education runs two TS forums on campus each year. The forums are an opportunity to engage with colleagues and educational leaders from Macquarie University. Tertiary Supervisors are informed on the professional experience units, how best to support TES on placement, learn and collaborate with other colleagues on best practices. It is also a good opportunity to network and engage with current educational research. Tertiary Supervisors are informed of the upcoming Forums by the WIL Office.

Accessing required forms

These are available on the School of Education Professional Experience website. The PE Evaluation Report is emailed to the ST with instructions on how to complete.

Section 3: Requirements and Evaluation

Professional Experience Requirements

The Professional Experience Requirements provide criteria for Teacher Education Student’s (TES) development during Professional Experience. The Requirements outline the knowledge, skills, understandings, and professional qualities expected of TES at each stage of their development. The Requirements are divided according to the seven AITSL Graduate Teacher Professional Standards, which describe aspects of the TES’s development. During Professional Experience, all TES are expected to show development in all areas identified. The AITSL Graduate Teacher Professional Standards have been identified in each section to show relationship to the Evaluation document that the Supervising Teacher (ST) completes. It is expected that TES are aware of the Standards and can articulate evidence of meeting these standards as well as exhibit ongoing professional growth. The ST and TES can discuss this at the beginning of the placement and the Tertiary Supervisor (TS) can be involved if necessary.

In any evaluative discussion, the TES should be able to show how s/he is meeting the Professional Experience Requirements. This may be done by identifying examples of personal practice with children/students, staff or families, and/or identifying aspects of written records in their e-portfolio that relate to any specific part of the guidelines.

The Professional Experience Requirements highlight the sequential nature of the evaluation criteria, where each level assumes mastery of the previous levels. For example, 3000 level TES are expected to have mastered the 2000 level requirements as well as those required at 3000 level to be eligible for a satisfactory grade. The requirements for the specific unit are included in the package emailed to you.

Evaluation of Teacher Education Student

Our courses have adopted a three-phase approach for the evaluation of TES.

Phase 1 Prior to the Placement

The TES, the ST, and the TS are all expected to be familiar with this handbook, in particular, the Professional Experience Requirements. They should also complete all administrative paperwork required by the University.

At this stage the TES is required to consider personal goals for the Professional Experience and share these with their ST on their first day and with their TS when they make the initial contact prior to starting placement.
Phase 2  Progressive evaluation

The ST collects information about the TES’s work. Both formal and informal observations show the TES’s progress and notes written by the ST provide a valuable source of reflection for the TES. Continual open and honest communication about progress and areas for improvement are helpful. TES and ST establish how feedback and evaluation will be facilitated.

Progressive evaluation meeting

In most cases, this will involve a meeting in the middle of placement, with the ST and the TES. The TS may attend this meeting if it fits with their planned visit. All participants should come to the meeting having considered the criteria listed in the Professional Experience Requirements. The TES is expected to have completed their copy of the Professional Experience Evaluation Report for self-evaluation. The ST will complete their mid-way report and lead the discussion regarding the TES’s performance in relation to the Professional Experience Requirements.

A note on the ‘Professional Experience e-portfolio’ (record keeping system)

TES are expected to maintain a satisfactory standard of written records. They must justify, critique, and record their decision-making, planning, and practice. This ensures thinking is made visible to both the ST and the TS. The TES’s actions, records, and critiques become indicators for evaluating progress and providing evidence of professional development.

Relevant documentation is to be kept in a Professional Experience e-portfolio. TESs must ensure that the e-portfolio is maintained in a competent, thoughtful, and conscientious manner to demonstrate that the expectations for Professional Experience have been met. A high standard of recording is necessary to pass the Professional Experience component of the Professional Experience units. As stated, this e-portfolio must be made available to STs. The ST is welcome to provide input and feedback related to the records. In addition, TS may request the submission of the Professional Experience records to the Unit Convenor if a ‘second opinion’ is helpful. This documentation may also be required at university tutorials and sections may be required for the completion of university assignments.

Phase 3: Complete the final evaluation

The ST leads a final evaluation meeting with the TES near the end of their final week of Professional Experience. This meeting is conducted in a similar way to the progressive evaluation meeting with a discussion of the criteria outlined in the Professional Experience Requirements. After the final meeting, the ST is responsible for ensuring that the Professional Experience Evaluation Report and any other documentation is completed with appropriate comments and signatures.

Summary comments are to be added by the TES once the Professional Experience Evaluation Report has been completed by the ST. The Professional Experience Evaluation Report must be signed and dated by the TES and ST.

It is the TES’s responsibility to ensure the Professional Experience Evaluation Report has been submitted to the WIL Office within one week of finishing the placement. The final assessment of the TES will be decided by the relevant academic team responsible for the related Professional Experience unit.

A Note about Grading: Satisfactory/Unsatisfactory

The Professional Experience component of each Professional Experience unit is graded on a satisfactory/unsatisfactory basis. TES must receive a satisfactory grade to pass the Professional Experience unit. TES who receive an unsatisfactory grade will fail the relevant Professional Experience unit.
Teacher Education Students Identified as “In Need of Additional Support”

Defining “In Need of Additional Support”

A TES may be identified as “In Need of Additional Support” if the TES is deemed potentially unable to meet the requirements of the Professional Experience. There may be areas of concern and elements in the Evaluation Report that are marked as Not Demonstrated. This is a strong indicator that the TES should be identified as “In Need of Additional Support”. Early notification of “In Need of Additional Support” is in the best interest of the TES. This can give the TES sufficient time to improve and reach a passing standard in their teaching practice and/or documentation/written work. Any TES identified as “In Need of Additional Support”, regardless of the reason, will be required to present their documentation/written work (e-portfolio) for assessment to the Professional Experience convenor on the first working day after completion of placement.

Determining “In Need of Additional Support”

If there are concerns about a TES, the ST, and TS, and potentially the Unit Convenor, discuss the concerns to determine whether the student should be identified as “In Need of Additional Support”. This discussion could include:

- “How is the Teacher Education Student doing?”
- “Is there anything that is noteworthy at this stage of the placement?”
- “Are there any issues that need to be discussed with the Teacher Education Student?”

Some points to note about this process:

- Warning TES that they may be identified as “In Need of Additional Support” can increase anxiety and mean they do not receive the assistance required in a timely manner. If you feel a TES is not performing in relation to the requirements, please begin the process rather than delaying it.
- Being told that they require “Additional Support” can cause stress for a TES. Directing them to the Unit Convenor is helpful. Please remind the TES to behave professionally throughout the process.

The process required for “In Need of Additional Support”

When the ST and/or the TS are concerned about a TES’s progress the following steps should be taken:

- A TES “In Need of Additional Support” determination is made, usually by the Supervising Teacher (ST) and/or Tertiary Supervisor (TS), although in some instances it is the Unit Convenor in consultation with the ST.
- The Notification of “In Need of Additional Support” form is prepared electronically or handwritten and signed by all parties (TES, ST & TS). Please complete both Sections A and B. The notification form should then be emailed to arts.wil_admin@mq.edu.au and the Unit Convenor. The TES, ST and TS receive a copy of this form.
- The Unit Convenor collects information about the “In Need of Additional Support” notification and may speak with/contact the ST and TS.
- The Unit Convenor speaks with/contacts the TES and arranges the follow-up “In Need of Additional Support” visit with the TES at the centre or school. If the need for additional support is only for documentation/written work the Unit Convenor would not usually visit the centre/school, but the TES must submit their documentation/written work (e-portfolio) for assessment to the Unit Convenor on the first working day after completion of placement.
At this follow-up visit the Unit Convenor observes the TES teaching and reviews their written work and completes the **Follow-up “In Need of Additional Support” form**, which outlines whether the TES is improving. This form is signed by the Unit Convenor, the TES and the ST. The TES and ST receive a copy of the form which is then submitted to the WIL Office. At this visit the decision is either:

a) sufficient improvement demonstrated (continue Professional Experience), or

b) insufficient progress shown, in which case the placement is terminated, and the TES receives an Unsatisfactory grade for the Professional Experience and fails the unit.

If sufficient improvement is demonstrated the TES continues Professional Experience, then the ST should complete the Evaluation Report at the end of placement leaving only the final Satisfactory/Unsatisfactory boxes blank. The final determination of the “In Need of Additional Support” process and allocation of the final grade on the Professional Experience Evaluation Report is completed by the Unit Convenor at the end of the placement.

The Unit Convenor informs the Director of Initial Teacher Education if there are serious issues that require follow-up.

The required forms are available on the [School of Education Professional Experience website](#).

**Review of Professional Teaching Experience Placement Decision**

The Macquarie School of Education is committed to promoting excellence in learning and teaching. The evaluation report is part of the assessment process for Professional Experience. The School of Education expects TES to take an active role in their learning and to assimilate and incorporate feedback received throughout their professional teaching experience. They are encouraged to discuss their progress with relevant staff and reflect on their expectations against the stated criteria in the evaluation document and the professional requirements of the unit.

There may be circumstances in which TES have received an ‘unsatisfactory’ or ‘fail’ result for their professional teaching experience that they feel has been unfairly awarded. TES may request to have this decision reviewed. If a TES decides to have the decision reviewed, they are advised to follow the process outlined below before lodging an appeal with the Department Appeals Committee. This review relates only to the professional experience and not any academic assessment grade that may be associated with the unit. Requesting a review does not preclude a TES from a formal appeal against the grade even if the outcome of the review is not upheld. It is assumed before considering this review that the TES would have met with the unit professional experience or academic convenor to discuss their options.

Reviews will be considered for TESs who provide evidence that they have been disadvantaged in any of the areas identified below:

- The context of the school or early childhood placement jeopardised the TES’s progress
- Procedures (as per Professional Experience handbook) were not followed by the TS, which jeopardised the TS’s progress
- Procedures (as per the Professional Experience handbook) were not followed by the Professional Experience or Academic Unit Convenor, which jeopardised the TES’s progress.

The review process has **3 steps**:

**Step 1:** Complete and submit the [Application for Review of Unsatisfactory Grade for Professional Experience form](#). This is to be submitted with supporting documentation (including the TES’s written work) to the Director of Initial Teacher Education no later than 5 working days after receiving the unsatisfactory grade for the professional experience.
Step 2: There will be a meeting led by the Director of Initial Teacher Education or suitable replacement to make an independent determination about the case presented. The meeting will include no less than two additional academics who teach or coordinate professional experience units.

The Unit Convenor (professional experience or academic) will provide a response to the meeting in relation to the TES’s identified area of disadvantage; this could include information from the setting, ST and/or TS.

Step 3: The Director of Initial Teacher Education will notify the TES in writing of the outcome from the committee meeting.
## Application for Review of Unsatisfactory Grade for Professional Experience

Please refer to Steps 1-3 in previous section for instructions

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<th>TES Name</th>
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<tr>
<td>TES email</td>
<td><a href="mailto:xxx@students.mq.edu.au">xxx@students.mq.edu.au</a></td>
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Correspondence regarding this application will only be sent to the official University student email account

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<th>Supervising Teacher</th>
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<td>TES is working with Stage(s)/Age Group</td>
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<th>Reason for review: (select one)</th>
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<td>☐ The context of the school or early childhood placement jeopardised the Teacher Education Student’s progress</td>
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<tr>
<td>☐ Procedures (as per the Professional Experience Handbook) were not followed by the Tertiary Supervisor which jeopardised the Teacher Education Student’s progress</td>
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<tr>
<td>☐ Procedures (as per the Professional Experience Handbook) were not followed by the Professional Experience or Academic Unit Coordinator which jeopardised the Teacher Education Student’s progress</td>
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Please outline the specific details of the above circumstance for which you seek the review (Maximum 1 page):