

Australian Institute of Health Innovation for WHO World Patient Safety Day 2023 – elevating the voice of patients



Caption: Professors Henry Cutler, Enrico Coiera, Johanna Westbrook and Jeffrey Braithwaite

EVENTS FOR WHO WORLD PATIENT SAFETY DAY:

11 September – an article ‘Engaging with CALD patients for World Patient Safety Day’ has been published in [MJA InSight+](#), the online news arm of the Medical Journal of Australia. The lead author is Associate Professor Reema Harrison, a Career Development Fellow at Cancer Institute NSW at the Australian Institute of Health Innovation, Macquarie University.

12 September – the ‘CanEngage Symposium’ is a public event held at Macquarie University showcasing the findings of research into improving the [safety of cancer care](#) for people from culturally and linguistically diverse backgrounds, led by Associate Professor Reema Harrison.

19 September – public webinar on ‘[Can we have a better healthcare system by 2030?](#)’ with Professor Jeffrey Braithwaite, Founding Director of the Australian Institute of Health Innovation, Macquarie University.

EXAMPLES OF OUR RECENT RESEARCH AROUND PATIENT ENGAGEMENT:

Aghdaee, M, Gu, Y, Sinha, K, Parkinson, B, Sharma, R & Cutler, H 2023, 'Mapping the Patient-Reported Outcomes Measurement Information System (PROMIS-29) to EQ-5D-5L', *PharmacoEconomics*, vol. 41, no. 2, pp. 187-198. <https://doi.org/10.1007/s40273-022-01157-3>

Carrigan, A, Austin, E, Clay-Williams, R, Hibbert, PD, Maka, K, Holden, N, Grigg, S, Loy, G & Braithwaite, J 2023, 'Birang Daruganora: a protocol for a qualitative study to elicit Aboriginal and Torres Strait Islander community views about cultural needs and experiences for a new Australian health facility', *BMJ Open*, vol. 13, no. 4, e069951, pp. 1-6. <https://doi.org/10.1136/bmjopen-2022-069951>

Carrigan, A, Roberts, N, Clay-Williams, R, Hibbert, P, Austin, E, Pulido, DF, Meulenbroeks, I, Nguyen, HM, Sarkies, M, Hatem, S, Maka, K, Loy, G & Braithwaite, J 2023, 'What do consumer and providers view as important for integrated care? A qualitative study', *BMC Health Services Research*, vol. 23, no. 1, 11, pp. 1-11. <https://doi.org/10.1186/s12913-022-08997-x>

Chauhan, A, Newman, B, Roberto, E, Walpola, RL, Seale, H, Chin, M & Harrison, R 2023, '“Making it Meaningful”: co-designing an intervention to improve medication safety for people from culturally and linguistically diverse backgrounds accessing cancer services', *Patient Experience Journal*, vol. 10, no. 2, pp. 34-48. <https://doi.org/10.35680/2372-0247.1732>

Chauhan, A, Newman, B, Walpola, RL, Seale, H, Manias, E, Wilson, C & Harrison, R 2022, 'Assessing the environment for engagement in health services: the Audit for Consumer Engagement (ACE) tool', *Health Expectations*, vol. 25, no. 6, pp. 3027-3039. <https://doi.org/10.1111/hex.13610>

Clay-Williams, R, Hibbert, P, Carrigan, A, Roberts, N, Austin, E, Fajardo-Pulido, D, Meulenbroeks, I, Nguyen, HM, Sarkies, MN, Hatem, S, Maka, K, Loy, G, Braithwaite, J. 2023 The diversity of providers' and consumers' views of virtual versus inpatient care provision: a qualitative study. *BMC Health Services Research*, 23, 724. doi: 10.1186/s12913-023-09715-x [<https://doi.org/10.1186/s12913-023-09715-x>]

Coiera, EW, Verspoor, K & Hansen, DP 2023, 'We need to chat about artificial intelligence', *Medical Journal of Australia*, vol. 219, no. 3, pp. 98-100. <https://doi.org/10.5694/mja2.51992>

Dammery, G, Vitangcol, K, Ansell, J, Ellis, LA, Smith, CL, Carrigan, A, Braithwaite, J & Zurynski, Y 2023, 'The Patient Activation Measure (PAM) and the pandemic: Predictors of patient activation among Australian health consumers during the COVID-19 pandemic', *Health Expectations*, vol. 26, no. 3, pp. 1107-1117. <https://doi.org/10.1111/hex.13725>

Do, VQ, Mitchell, R, Clay-Williams, R, Taylor, N, Ting, HP, Arnolda, G, Braithwaite, J. 2021 Safety climate, leadership and patient views associated with hip fracture care quality and clinician perceptions of hip fracture care performance. *International Journal for Quality in Health Care*, 33(4), mzab152. doi: 10.1093/intqhc/mzab152. [<https://doi.org/10.1093/intqhc/mzab152>]

Foo, D, Mahadeva, J, Lopez, F, Ellis, LA, Churruca, K, Dammery, G, Willcock, S & Braithwaite, J 2023, 'High-performing primary care: reinvigorating general practice as a learning health system', *British Journal of General Practice*, vol. 73, no. 726, pp. 8-9. <https://doi.org/10.3399/bjgp23X731505>

Harrison, R, She, EN, Debono, D, Chauhan, A & Newman, B 2023, 'Creating space for theory when codesigning healthcare interventions', *Journal of Evaluation in Clinical Practice*, vol. 29, no. 4, pp. 572-575. <https://doi.org/10.1111/jep.13720>

Huang, G, Wabe, N, Raban, MZ, Seaman, KL, Silva, SM & Westbrook, JI 2023, 'The relationship between fall incidents and place of birth in residential aged care facilities: a retrospective longitudinal cohort study', *BMC Geriatrics*, vol. 23, no. 1, 257, pp. 1-11. <https://doi.org/10.1186/s12877-023-03954-7>

Lamprell, K, Fajardo-Pulido, D, Arnolda, G, Owais, SS, Nic Giolla Easpaig, B, Tran, Y, Liauw, W & Braithwaite, J 2023, 'Things I need you to know: a qualitative analysis of advice-giving statements in early-onset colorectal cancer patients' personal accounts published online', *BMJ Open*, vol. 13, no. 3, e068073, pp. 1-9. <https://doi.org/10.1136/bmjopen-2022-068073>

Lamprell, K, Pulido, DF, Arnolda, G, Nic Giolla Easpaig, B, Tran, Y, Owais, SS, Liauw, W & Braithwaite, J 2023, 'People with early-onset colorectal cancer describe primary care barriers to timely diagnosis: a mixed-methods study of web-based patient reports in the United Kingdom, Australia and New Zealand', *BMC Primary Care*, vol. 24, no. 1, 12, pp. 1-12. <https://doi.org/10.1186/s12875-023-01967-0>

Lyell, D, Wang, Y, Coiera, E & Magrabi, F 2023, 'More than algorithms: an analysis of safety events involving ML-enabled medical devices reported to the FDA', *Journal of the American Medical Informatics Association*, vol. 30, no. 7, pp. 1227-1236. <https://doi.org/10.1093/jamia/ocad065>

Nic Giolla Easpaig, B, Ní Shé, É, Chauhan, A, Newman, B, Joseph, K, Tieu, NT & Harrison, R 2022, 'Enabling the space and conditions for co-leadership in co-design: an evaluation of co-facilitator training for culturally and linguistically diverse consumers', *Public Health Research and Practice*, vol. 32, no. 2, e3222214, pp. 1-8. <https://doi.org/10.17061/phrp3222214>

Owais, SS, Arnolda, G, Lamprell, K, Liauw, W, Delaney, GP, Olver, I, Karnon, J & Braithwaite, J 2023, 'Age-related experiences of colorectal cancer diagnosis: a secondary analysis of the English National Cancer Patient Experience Survey', *BMJ Open Gastroenterology*, vol. 10, no. 1, e001066, pp. 1-12. <https://doi.org/10.1136/bmjgast-2022-001066>

Surian, D, Wang, Y, Coiera, E & Magrabi, F 2023, 'Using automated methods to detect safety problems with health information technology: a scoping review', *Journal of the American Medical Informatics Association*, vol. 30, no. 2, ocac220, pp. 382-392. <https://doi.org/10.1093/jamia/ocac220>

Vizheh, M, Zurynski, Y, Braithwaite, J & Rapport, F 2023, 'The impact of migration and settlement context on Iranian Women's agency in accessing and using reproductive healthcare services in Australia: a qualitative study', *Health and Place*, vol. 83, 103069, pp. 1-9. <https://doi.org/10.1016/j.healthplace.2023.103069>

Vizheh, M, Zurynski, Y, Braithwaite, J, Rapport, F. 2023 The impact of migration and settlement context on Iranian Women's agency in accessing and using reproductive healthcare services in Australia: A qualitative study. *Health and Place*, 83: 103069. doi: 10.1016/j.healthplace.2023.103069 [<https://doi.org/10.1016/j.healthplace.2023.103069>]

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