

## COMPLIMENTS AND COMPLAINTS FORM

Work Area:	Early Learning & Vac Care	
Revision Number:	Vs.2	
Last Modified: July 2023		

Centre Name:		Date:		
Parent/Guardian name and contact details (optional – but it will assist us to respond to you directly if it is provided):				
What is your suggestion, compliment or complaint?				
If this is a suggestion or complaint, have you raised this with the Centre staff previously?			☐ Yes ☐ No	
If "Yes" what was the outcome at that time?				
Please give this completed form to the Centre Manager or email it to the Business Operations Manager, Early Learning at lucy.tran@mq.edu.au				
Office Use Only:	Details of action taken (including relevant dates and names of staff where appropriate):			
	Manager's Name:		Signature:	
	Manager's Title:			