

# Library survey 2021

Over 3,000 responses • 77% of those from undergraduates



**83%** overall satisfaction rating

Information resources **83%**

Facilities & equipment **81%**

Service delivery **79%**

Communication **77%**

Marks are in &  
you gave us a  
DISTINCTION!



## What you TOLD US



### Things you LIKE

- Library wifi
- Online resources
- MultiSearch
- Off-campus access to resources



### Things we can IMPROVE

- More quiet spaces!
- More group spaces!
- Clearer separation of quiet & group spaces!
- More resources - especially online (& more help finding them!)



**2/3** of you use the Library either daily or a few times a week

WE WILL BE USING THESE RESULTS TO  
IMPROVE THE LIBRARY - SO STAY TUNED!



MACQUARIE  
University