

Student FAQ – Virtual Town Hall Session 9 March

STUDENTS	
The unit I am studying is offered in both campus and external attendance (online) modes. I want to continue my studies by changing my attendance from campus mode to external mode. Can I?	Yes. We have extended the deadline for changing your current unit attendance mode until 15 March. Be aware that not all units have an external attendance mode offering. Remember that while achieving the same learning outcomes, some of the learning activities in the external attendance mode may be different to the on-campus mode. To enact this change you would need to complete a study mode request change on the late unit enrolment page: https://students.mq.edu.au/admin/re-enrol/late-enrolment
Will I be able to change back to campus attendance mode if the situation improves?	If you are able to return to campus before 30 March, you WILL be eligible to transfer back to face-to-face campus mode by lodging a request on the late unit enrolment page: https://students.mq.edu.au/admin/re-enrol/late-enrolment If you return to campus after 30 March you MAY be able to transfer back to campus mode. You will need to consult your Unit Convenor who will be able to tell you whether such a transfer is possible or whether you should complete the unit online. If your Unit Convenor approves you will then lodge a request on the late unit enrolment page: https://students.mq.edu.au/admin/re-enrol/late-enrolment
I would like to change enrolment from my current unit to a unit with an external attendance (online) mode. Can I?	Yes. We have extended the deadline for enrolling in new units until 15 March. You must remember that commencing a unit several weeks into the semester could have a deleterious impact on your performance and you may have to dedicate extra time when catching up on the learning activities in the unit. To enact this change you would complete a request on the late unit

	enrolment page: https://students.mq.edu.au/admin/re-enrol/late-enrolment
I have a pre-existing condition (eg I am immunosuppressed) or am a member of a high-risk group or caring for someone in a high-risk group. Can I remove myself from campus-based activities in my unit?	You should complete a Special Consideration request noting how your personal circumstances require you to be absent yourself from some, or all face-to-face learning activities in your unit of study. Your unit convenor will then move to finalise alternate learning activities. It is possible that no online alternate activities are possible for some learning activities and you may need to complete those on your return to campus.
There are labs or assessment tasks in my unit that I could not complete if I removed myself from campus. What would happen if I need to isolate?	In the first instance complete your Special Consideration request. We are working through the range of impacts that would occur if you were unable to complete certain aspects of your unit due to absence. Your unit convenor in finalising your Special Consideration request would advise you of what remediations would be set in place. For example some learning activities might be postponed until you return to campus.
I become ill or I am directed to self-isolate. What happens to my unit attendance record or my participation mark?	You will not be penalised. Complete a Special Consideration application. Visit https://students.mq.edu.au/study/my-study-program/special-consideration
I have a PACE/Internship placement. What do I do?	The PACE team is finalising advice for students regarding PACE and other Work Integrated Learning internships. Keep in touch with the workplace you are placed at. They will have their own precautions and procedures for dealing with COVID-19.
I have a unit excursion coming up. What do I do?	Your unit convenor will advise you about any changes to any unit excursion plans.
I am a travel ban-impacted student who is hoping to return to campus but may not be back at Macquarie and ready for face-to-face classes before the 30 March deadline. What do I do?	Whether you return to campus before or after 30 March you will still be able to complete the S1 units you are enrolled in in online mode if that is your preference.

	<p>If you are able to return to campus before 30 March, you WILL be eligible to transfer to face-to-face campus mode by lodging a request through the dedicated email: studentcare@mq.edu.au</p> <p>If you return to campus after 30 March and have already been participating in units in online mode, you MAY still be able to transfer to campus mode. You will need to consult your Unit Convenor who will be able to tell you whether such a transfer is possible or whether you should complete the unit online. If your Unit Convenor approves you will then lodge a request through the dedicated email: studentcare@mq.edu.au</p> <p>You may have already been alerted by your Course authorities to units that will be offered in intensive mode for travel-ban impacted students who are able to arrive on campus by 30 March. If you are UNABLE TO ARRIVE by 30 March to start those units you should contact the unit convenor for advice. Given the intensive nature of these units, however, it will be unlikely that you will be able to commence the unit if you arrive on campus after 30 March.</p> <p>If you have not previously enrolled in any units (either campus-based or online) and arrive on campus after 15 March, you will not be permitted to enrol in any units for Session 1. There may be other study options available in your course during the mid-year break including units being offered in intensive mode. These opportunities, if they are available for your course, will be conveyed to you towards the end of S1.</p>
Is there any possibility that the exam period will be pushed back?	At this stage and under advice from the Australian Health Principal Committee chaired by the Australian Chief Medical Officer, all campus activities are proceeding, and you should

	<p>continue your studies with the assumption your exam will take place in the exam period.</p> <p>Pushing the exam period back is an option currently receiving active consideration in our contingency planning, but we are also examining other ways to supervise exams online. If there are any changes you will be notified.</p>
What will happen to exchange programs, Study Abroad, PACE International etc in Session 1 or 2?	All student travel is suspended through S1 and the mid-year break. Further advice on the ending or extension of the suspension to Session 2 will be conveyed to impacted students when a decision is made.
Is it safe to attend GLP Think Tanks?	At this stage and under advice from the Australian Health Principal Committee chaired by the Australian Chief Medical Officer, all campus activities are proceeding. You should still observe proper social distancing and hand and respiratory hygiene. If situation changes you will be notified of any new plans announced. Please continue to check our website for updates.
If it reaches the stage of a campus closure will our studies be placed on hold until the COVID-19 emergency ends and then we start studying again?	A total closure with all study suspended is a possible scenario. This approach has been taken by some universities around the world. It remains our aim, however, that we will be able to deliver many units of study either totally or partially online for the time the campus may be impacted, in case that scenario eventuates. Please continue to check our website for updates.
Will Census date impact students impacted by the travel ban who are currently studying units remotely?	As previously communicated to impacted students, we have extended the Census Date to 3 April giving you more time to consider your S1 enrolment options.
If overseas projects have to be cancelled due to the travel ban and insurance does not cover student expenses, how does the University propose compensating students for out of pocket expenses?	The University will consider the reimbursements of reasonable costs on case by case basis.
What advice do you have for HDR Students?	<p>Current disruptions due to the travel bans:</p> <ul style="list-style-type: none"> • All scholarship holders have access to paid 'sick leave' provisions (up to 84 days) to deal with situations beyond

	<p>their control preventing them from carrying out research. This effectively extends their candidature and tenure of scholarship, and we are already doing this case by case.</p> <ul style="list-style-type: none"> • Any leave of absence taken (paid or not) will extend the candidature time limit • Any international candidate who has a change in their enrolment details (i.e. an extension of candidature) would see their CoE updated automatically and then candidates would need to apply for visa extensions. However, candidates on research visas generally have visas that are longer than the course length by 8 or 9 months, so if it is an extension of under three months the need for an extension may not apply. • We will work with all candidates on a case by case basis. <p>In the event of a campus closure:</p> <ul style="list-style-type: none"> • The provisions required if a shutdown was ordered are being finalised. • It is hoped that candidates would be able to continue to work in some capacity in the event of a short closure. • We will grant extensions to candidature time limits for candidates who are significantly impacted by a shutdown, particularly for MRes students, and would acknowledge the impact of a halt in process. • Scholarship extensions would need to be explored on a case by case basis. • Leave provisions in the wake of a shutdown would be aligned with arrangements for staff.
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