The Effective Leader

ACHIEVING LEADERSHIP IMPACT THROUGH IMPROVED EFFECTIVENESS AND PERFORMANCE

COURSE OVERVIEW
The Effective Leader course is ideal for people keen to make a greater impact in their role, with a strong focus on key skills and insights leaders can immediately apply to improve awareness and effectiveness. In a nutshell, it helps people engage, energise and inspire.

The course is a valuable reality check, inviting participants to assess current skills and approaches as well as planning for future development.

It is well suited for experienced mid level to more senior managers/leaders, or individual contributors in substantial roles, looking to expand their knowledge of leadership strategies and acquire additional practical tools and techniques.

You will have an opportunity to work closely with others sharing experiences, challenges and ideas on how best to make a sizeable difference back on the job.

COURSE INFORMATION

DURATION
4 days

LOCATION
North Ryde campus
99 Talavera Road, Macquarie Park NSW 2113

WHO SHOULD ATTEND?
Ideal for experienced mid level to senior managers, including individual contributors in significant roles, looking to assess their current performance and add a range of fresh practical insights and skills that will enable them to make a greater impact in their role.

COURSE FACILITATORS

COLLEEN DURANT
Colleen is an organisational psychologist with 20 years of human capital and organisational development experience, earned through both corporate and consulting roles. Her work has focused on producing tangible improvements in leadership and organisational effectiveness in organisations across Australia, Hong Kong, Singapore and the United States.

Colleen has led a broad range of leadership development and organisational transformation projects across financial services, healthcare, manufacturing and government.

DR PAUL KIRKBRIDE
For the past 25 years, Paul has worked globally with client organisations in the areas of strategy, change and leadership. Past clients include BAE Systems, BASF, Beiersdorf, Cathay Pacific Airways, Hong Kong Government, Scottish Power, Volkswagen, and Volvo AB.

TO ENROL
Corporate and Professional Education
T: (02) 9850 9016
E: professional.education@business.mq.edu.au

mq.edu.au/business/professional-education
COURSE OBJECTIVES
The course is an energetic, action-focused course in which participants learn both by doing and by exploring their own reactions to complex leadership situations. Through a blend of experiential activities, fresh thinking and a robust, practical approach to real work issues, you will learn new leadership skills and strategies to ensure you have a greater impact in your role when you return to the workplace.

COURSE OUTCOMES
• Develop strategies for dealing with high work demands, complexity and competing priorities
• Learn how to increase personal presence to achieve greater influence and impact
• Gain a deeper insight into personal styles and effectiveness (what I bring to work issues and relationships) via a pre-course 360-assessment and workshop debrief/coaching process
• Explore/resolve significant personal workplace issues by collaborating with others using a selection of issue analysis/problem-solving tools
• Acquire new resources to maximise self-development and refine coaching skills
• Identify key strengths as well as the best priority areas for development and future role preparation
• Develop the capacity to swiftly assess situations and lead or follow with responsibility as necessary

THE LEADERSHIP COURSE PATHWAY
THE INFLUENTIAL LEADER – DEVELOPING YOUR CAPACITY TO INFLUENCE
Personal action plan; presentations from role model leaders; cultural mapping; one-on-one coaching

THE EFFECTIVE LEADER – ACHIEVING LEADERSHIP IMPACT THROUGH IMPROVED EFFECTIVENESS AND PERFORMANCE
Assessment of leadership style; examining local to organisation-wide perspective on leadership

THE NEW LEADER – ESSENTIALS OF LEADERSHIP
Leader as coach and team builder; leading change; managing diversity

COURSE TIMETABLE

<table>
<thead>
<tr>
<th>PREWORK</th>
<th>DAY 1</th>
<th>DAY 2</th>
<th>DAY 3</th>
<th>DAY 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>• 360 questionnaire</td>
<td>• Models of leadership</td>
<td>• Leading high-performance teams</td>
<td>• Leadership skills assessment and future development priorities</td>
<td>• Leadership in turbulent times</td>
</tr>
<tr>
<td>• Leadership challenge preparation</td>
<td>• Leadership behaviours</td>
<td>• Team performance and dysfunctions</td>
<td>• Coaching strategies</td>
<td>• Leading through barriers to change</td>
</tr>
<tr>
<td>• Discussion with manager</td>
<td>• Personal styles and leadership</td>
<td>• Feedback on team behaviours</td>
<td>• Presence, influence, impact – poise under pressure</td>
<td>• Leadership challenge syndicates</td>
</tr>
<tr>
<td></td>
<td>• How am I doing? 360-degree feedback</td>
<td></td>
<td>• Motivating and engaging others</td>
<td>• Increasing my impact and success</td>
</tr>
<tr>
<td></td>
<td>• Leadership challenge syndicates</td>
<td></td>
<td>• Leadership Challenge syndicates</td>
<td>• Creating an inspiring future</td>
</tr>
</tbody>
</table>

“The interaction and experiential approach really helped make the topics much easier to understand and apply. The best part was the practicality of the topics and tools discussed.”

Tatia Pittham
HEAD OF OFFSHORE AND ALLIANCE PARTNERSHIPS
BUPA