

Health Professional Experience of Error Questionnaire (HPEEQ-20)

1. Based on the above definitions, do you believe that you have ever been involved in any of the following in your career? (tick all that apply)
 - ☐ Adverse event with serious patient harm
 - ☐ Adverse event with minor patient harm
 - ☐ Near miss with potential for serious patient harm
 - ☐ Near miss with potential for minor patient harm
 - ☐ none of these – GO TO Q7
2. Do you believe that involvement in a near miss or adverse event has affected your professional or personal life for any period of time? Y/N
3. Do you believe that involvement in a near miss or adverse event has affected your: (Y/N)
 - ☐ job satisfaction
 - ☐ confidence in your ability as a doctor
 - ☐ professional reputation
 - ☐ physical health and wellbeing
 - ☐ mental health and wellbeing
 - ☐ ability to sleep
 - ☐ relationship with colleagues
4. To what extent has being involved in a near miss or adverse event made you feel: (Likert 5-point scale 'not at all' – 'very much so' for each single item)
 - ☐ Anxious about the potential for future errors
 - ☐ Generally distressed (e.g. depressed, upset, angry)
 - ☐ Generally anxious (e.g. nervous, panicky, tense)
 - ☐ Negative towards yourself (e.g. shame, guilt, feeling incompetent)
 - ☐ More confident in your abilities (e.g. effective, efficient, competent)
 - ☐ Determined to improve (e.g. determined, resourceful, strong)
5. What strategies have you used to deal with your involvement in a near or adverse event? (free text)
6. Who have you spoken to about a near miss or adverse event in which you had been involved? (tick all that apply)
 - ☐ Colleague (peer)
 - ☐ Colleague (senior)
 - ☐ Colleague (other profession)
 - ☐ Family/friends
 - ☐ Manager
 - ☐ Mentor
 - ☐ Patient/carer
 - ☐ No-one

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- ☐ Healthcare provider (eg own GP)
 - ☐ Other (specify)
7. To what extent do you agree with the following statement: “hospitals and healthcare organizations adequately support doctors in dealing with the stress associated with near misses or adverse events” (Likert 5-point scale: “strongly disagree” to “strongly agree”)
8. Have you ever disclosed a:
- ☐ serious adverse event to a patient/carer Y/N
 - ☐ minor adverse event to a patient/carer Y/N
 - ☐ near miss to a patient/carer Y/N
 - ☐ IF YES TO ANY/ALL GO TO Q9 & 10 - IF NO TO ALL GO TO Q11
9. How satisfied were you with how your most recent disclosure went? (Likert scale: “very dissatisfied” to “very satisfied”)
10. Use the space provided to add details of what you thought went well or did not go well. (free text)
11. Have you ever reported a near miss, minor or serious adverse event to your employing organisation e.g. via the incident reporting system? Y/N
12. How satisfied were you with the way was this handled by the organisation? (Likert 5-point scale: “very dissatisfied” to “very satisfied”)
13. Have you ever been involved in a near miss or adverse event that you felt should be reported but did not report? Y/N – IF NO SKIP TO 15
14. Please provide details of the reason/s that you did not report a near miss or adverse event that you felt should be reported.
15. To what extent did you experience any of the following after reporting a near miss or adverse event: (Likert 5-point scale)
- ☐ Being blamed
 - ☐ Systems changes
 - ☐ Local improvements
 - ☐ Useful feedback
 - ☐ Empathy from colleagues
 - ☐ Closer supervision
 - ☐ Responsibilities removed

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- Given more training
 - Learning activities
 - Disciplinary action
16. Have you ever supported another colleague who has been involved in a near miss or adverse event? Y/N
17. How confident do you feel about supporting a colleague who has been involved in a near miss or adverse event? (Likert 5-point 'not at all' – 'very much so')
18. Do you have a formal or informal mentor? Y/N
19. Do you think that you would speak to a mentor about a near miss or adverse event you were involved in? Y/N
20. Please use the box below to describe any support systems that you found effective or ineffective. Also use this space to describe any support that is not currently available that you think might be helpful to deal with involvement in a near miss or adverse event. (free text)

Thank you for taking the time to complete this survey, please see the participant information sheet for the details of a range of support services you may wish to access.