**RESEARCH SUPPORT STRATEGY**

**CONSOLIDATED WITH ALL DEPT ACTION PLANS 2013**

| **ACTION**  | **PERFORMANCE INDICATOR** | **EVIDENCE** | **RESPONSIBILITY**  | **DEPARTMENT PLAN** | **ACTION/KPI** | **TARGET DATE** |
| --- | --- | --- | --- | --- | --- | --- |
| ***Service development*** |
| Develop and communicate integrated service offering for HDR students in conjunction with *Higher Degree Research Office* | Service offering available to all HDR students | Summary of services available on Library website and communicated at commencement programs | DUL, AUL (S), AUL (R), Services, Resources | Services Dept. | Develop communication strategy for researchers in each Faculty | December 2013 |
|  |  |  |  | Resources Dept. | Disseminate information on new research tools, products and applications | December 2013 |
|  |  |  |  | LP&D Dept. | Website updated with research support information as requiredFeedback and other evidence collated, analysed and report/s made available | December 2013 |
|  |  |  |  |  |  |  |
| Develop specific services and support for Master of Research students  | Online learning resources availableLearning resources meet student needs  | At least three online learning resources available and embedded in unitsFeedback from user evaluation of learning resources; improvements identified and implemented | AUL (S), AUL (R), Services, Resources | Services Dept. | Develop 4 videos to support MRes pilot and evaluate.(MRes videos content and presentation assessed in MRes survey)Scope and plan a pilot for mentoring services for MRes (to 800 units in 2014) | CompletedDecember 2013 |
|  |  |  |  | LP&D Dept. | Feedback and other evidence collated, analysed and report/s made available | December 2013 |
|  |  |  |  |  |  |  |
| Develop and communicate integrated service offering for researchers in conjunction with *Research Office*  | Service offering available to all researchers | Summary of services available on Library website and communicated jointly by Library and Research Office  | DUL, AUL (S), AUL (R), Services, Resources | Services Dept. | Scope services and products and plan support for researchers | June 2013 |
|  |  |  |  | Resources Dept. | Disseminate information on new research tools, products and applicationsSymplectic Software implemented and operational | December 2013Stage one July 2013 Stage two December 2013 |
|  |  |  |  | LP&D Dept. | Website updated with research support information as requiredFeedback and other evidence collated, analysed and report/s made available | December 2013 |
|  |  |  |  |  |  |  |
| Develop online support for each step in research workflow  | Online support available for stages in the research workflowOnline support meets researcher needs | Ten online learning resources availableFeedback from user evaluation of online support services; improvements identified and implemented | Services, Resources | Services Dept. | Scope services and products and plan support for researchersDevelop a proposal for a Clinical Librarian role. (ASAM) | June 2013December 2013 |
|  |  |  |  |  |  |  |
| Collaborate with researchers to contribute to research grant application process | Contribution to grant applications | Library staff contribute to two grant applications | Services, Resources | Services Dept. | Develop and pilot an online product to support Researchers applying for Research Grants | June 2013  |
|  |  |  |  |  |  |  |
| Develop research impact and citation analysis service for researchers | Service available and communicated | Service demonstrated to Research Office staffService provided to at least two researchers in each faculty | Services | Services Dept. | Scope services and products and plan support for researchers | June 2013 |
|  |  |  |  |  |  |  |
| Contribute to development of University’s Research Data Management Policy in conjunction with DVC(R) , Research Office and Informatics | University Research Data Management Policy developed | Research Data Management Policy approved by VC | UL, DUL, AUL(R) | Resources Dept.  | Data management policies and procedures implemented in library | December 2013 |
|  |  |  |  |  |  |  |
| Implement NHMRC open access mandate | Compliance with NHMRC mandate | All appropriate NHRMC funded outputs available in the repository | UL, AUL (R), Research and Scholarly Information team | Resources Dept. | Symplectic Software implemented and operationalANDS metadata store populated | Stage one July 2013 Stage two December 2013December 2013 |
|  |  |  |  | LP&D Dept. | Project support provided as requested and rated as satisfactory by AUL/Dept. |  |
|  |  |  |  | Library IT | Required action items are completed within agreed timeframes for Symplectic SoftwareLibrary IT provides negotiated contributions to University ANDS project within agreed timeframes | July 2013 July 2013 |
|  |  |  |  |  |  |  |
| Continue to support open access publishing within the University | Number of research outputs available as open access in ResearchOnline  | 20% of research outputs available as open access (excluding books and book chapters) | Research and Scholarly Information team | Resources Dept.  | Symplectic Software implemented and operational | Stage one July 2013 Stage two December 2013 |
|  |  |  |  | LP&D Dept.  | Project support provided as requested and rated as satisfactory by AUL/Dept.  | December 2013 |
|  |  |  |  | Library IT | Required action items are completed within agreed timeframes for Symplectic SoftwareLibrary IT provides negotiated contributions to University ANDS project within agreed timeframes | July 2013July 2013 |
|  |  |  |  |  |  |  |
| Develop tools to support research data management | Tools available for use with researchers | Three tools available: data interview templates, data management plan template and data management checklist | Research and Scholarly Information team | Resources Dept.  | Disseminate information on new research tools, products and applications | December 2013 |
|  |  |  |  | LP&D Dept. | Website updated with research support information as required | December 2013 |
|  |  |  |  |  |  |  |
| ***Skills development and training*** |
| Undertake skills analysis and develop training plan for research support | Required skills and expertise identified | Skills analysis documented, training plan developed | Services, Resources, Library Planning and Development | Resources Dept. | Conduct Library Resources review and implement relevant organisational, workflow and systems changes | December 2013 (into 2014) |
|  |  |  |  | LP&D Dept. | Research support skills analysis completed and training program developed | June 20113 |
|  |  |  |  |  |  |  |
| Develop staff skills and specific expertise to support researchers | Staff trained in identified skills and expertise | Training provided; staff demonstrate skills when supporting faculty staff | Services, Resources |  |  |  |