Over one hundred Library staff provide the 40,000 strong Macquarie community with anytime, anywhere access to scholarly information, databases, search tools and assistance, as well as every day access to Library facilities during session.

In 2013 the Library vision, purpose and strategic priorities were refreshed in line with the University’s Framing our Futures initiative. This document encapsulates the outcome. A more detailed 3 year strategic workplan provides the mechanism for operational planning.

**Our Vision**
We aspire to provide dynamic and visionary information services to support the international research and teaching reputation of the University.
OUR PURPOSE

Macquarie is a university of service and engagement
We serve and engage our students and staff through transformative learning and life experiences
We serve and encourage the world through discovery, dissemination of knowledge and ideas, innovation and deep partnerships

Provide advice and policy guidance on information management, copyright and scholarly communication

Collaborate with partners to deliver services that build the University's capacity, opportunities and excellence

Create and maintain inspiring and practical learning environments

Procure, manage and facilitate access to high quality information resources

OUR STRATEGIC PRIORITIES

A culture of transformative learning in a research-enriched environment

An accelerating and impactful performance in discovery

Provide an inspiring learning experience

Align nature and size of University for the future

Vibrant and sustainable campus

Establish and foster distinctive and purposeful partnerships

Improve aspects of our support services to realise this aspiration and vision

Enhance research performance

Innovation nexus • MQ and partners contribute solutions • Develop lasting relationships

Embolden Macquarie University’s recognition & international presence
STRATEGIC PRIORITY 1

Provide inspiring learning experience

1. Anywhere anytime access
   Implement and support advanced information systems and technologies that facilitate access and connectivity
   Implement a mobile strategy to provide additional access to scholarly content and to meet client demand for mobile devices and services

2. Innovative spaces and exhibitions
   Improve Library space to enhance user experience
   Build exciting and stimulating exhibitions to support learning and teaching objectives

3. Learning & teaching support strategy
   Partner with University course programs to provide support for both academics and students
   Provide specialist support for the integrated health campus, clinical education in ASAM and related human sciences

STRATEGIC PRIORITY 2

Enhance research performance

4. Research data initiatives
   Continue our work with the Research Office on the collection, management and discoverability of research publication data and bibliographic citations

5. Research support strategy
   Provide advice on open access and scholarly communication, metadata management including developing schemas, data curation and reporting

6. Research partnerships
   Play a central role in supporting clinical education in ASAM, the hospital and related human sciences
   Continue our role as partners in developing research and information literacy content for MRes unit

STRATEGIC PRIORITY 3

Establish & foster distinctive & purposeful partnerships

7. Open engagement with internal partners
   Improve Library space, equipment, services and resources to enhance the user experience and support learning and teaching and research objectives
   Engage productively with key units to:
   • facilitate access to learning and teaching resources
   • support research data collection and management initiatives
   • engage with the integrated health campus and clinical education

8. Professional engagement and collaboration with our peers, colleagues and external community
   Host professional visits and national and international events
   Develop and implement projects with domestic and international libraries and universities
   Participate in Open Access collaborations

9. Domestic & international benchmarking
   Benchmark internationally
   Promote international partnerships and collaborative benchmark exercises
THE WAY WE WORK

Two recently refreshed models summarise the Library approach to service and service improvements. Our strategic planning is supported by both.

The Library Service Model informs and guides Library staff interaction with clients, patrons and each other. The Library Quality Enhancement Framework aims to enact, support and strengthen quality processes and practices.